Accident report occurred to the airplanes:

Airbus A321-231 reg. TC-JMM and

Airbus A330-300 reg. HL-7792

Istanbul Ataturk airport May 13th 2018

NOTE : This is an English unofficial translation by

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TR

MINISTRY OF TRANSPORT AND INFRASTRUCTURE TRANSPORTATION SAFETY INSPECTION CENTER

FINAL REPORT OF AIRCRAFT ACCIDENT INVESTIGATION AND INVESTIGATION

| Owner | : PAFCO 2916, LLC : Jetstream Aircraft Leasing Limited |
|---------------------------|---|
| Operator | : Turkish Airlines AO : Asiana Airlines |
| Aircraft Types and Models | : Airbus A321-231 : Airbus A330-300 |
| Registration Marks | : TC-JMM / Republic of Turkey : HL-7792 / South Korea |
| Accident Site | : Istanbul Ataturk Airport |
| Accident Date | : 13 /05/ 2018 |
| Dead and Injured Status | : No |
| Damage Status of Aircraft | : Heavy Damage / Light Damage |

Decision No:..../ H-...../ 2023

Date: / / 2023

The sole purpose of this research and review is to make recommendations to prevent similar accidents and incidents within the framework of the Transportation Safety Review Center legislation. This report is not in the nature of a judicial and administrative investigation and does not aim to determine the crime, the criminal and to reveal the responsibility sharing.



PREFACE

At 14:47 UTC on 13.05.2018, the Airbus A321-231 type aircraft with the TC-JMM registration mark, which madethe THY696 flight numbered Ercan Istanbul belonging to Turkish Airlines, entered the parking position 217 at the G taxiway center. A damaged aircraft accident occurred as a result of the collision of the wing tip of the Airbus 330-300 type aircraft with the registration mark HL7792, belonging to Asiana Airlines, making the AAR552 flight numbered Istanbul-Seoul flight, passing through the Asiana Airlines route, to the tail of the THY aircraft, and no one was killed or injured in the accident.

Research and investigation related to this accident, Article 489/A of the Presidential Decree No. 1, Regulation of the Ministry of Transport and Infrastructure, Transportation Safety Investigation Center Presidency dated 11.05.2019, Regulation of Investigation and Investigation of Civil Aircraft Accidents or Serious Incidents dated 08.11.2022 HKY -13 and ICAO Annex-13.

Regarding the accident of the Airbus A330-300 type aircraft with the registration mark HL7792 and serial number1001, the Republic of South Korea, the state of registration and operator of the aircraft in question, the Aviation and Railway Accident Investigation Board (ARAIB), the design and production state of France Investigation and Analysis The participation of an accredited representative was provided from the BEA within the framework of ICAO Annex-13, Aircraft Accident Investigation Document, Part 5 related articles.

The Transportation Safety Review Group consists of the members listed below with the Consent numberedE-94665312-403.03-112170.

Group leader

Member

Member

This report has been prepared in Turkish and English, and in case of conflict, the Turkish report is valid.



ABBREVIATIONS

| AIP | Aviation Information Broadcast |
|---------|--|
| ATC | Air Traffic Control Unit |
| ATPL(A) | Airline Transport Pilot License |
| ARAIB | Republic of South Korea Aviation and Railway Accident Investigation Board |
| BEA | French Bureau of Investigation and Analysis |
| CPL(A) | Commercial Pilot License (Airplane) |
| CVR | Cockpit Voice Recorder |
| FDR | Flight Data Record |
| ICAO | International Civil Aviation Organization |
| IR | Instrument Rating |
| IST | Istanbul Ataturk Airport IATA |
| LCEN | Ercan airport |
| LTBA | Istanbul, Ataturk airport |
| METAR | Routine Meteorology Report |
| MTOW | Max Takeoff Weight |
| РМ | Pilot Monitoring |
| RCI | Incheon International Airport |
| SHGM | General Directorate of Civil Aviation |
| HKY-13 | Investigation and Investigation of Civil Aircraft Accidents or Serious Incidents |
| | regulation |
| TAF | A concise statement of meteorological conditions expected at an aerodrome |
| | during a specific period |
| TGS | Turkish Ground Service |
| NIEC | Transportation Safety Review Center |
| UTC | Local Time - 2 hours |



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1. INFORMATION ABOUT THE ACCIDENT

1.1 History of the flight

1.1.1 General:

| Purposes of Flights | Commercial Air Freight | |
|-----------------------------|---|--|
| Types of Operations: | Airways transporting | |
| Final Departure Locations: | TC-JMM Ercan Airport (LCEN) | |
| | HL-7792 Istanbul Ataturk Airport (LTBA) | |
| Planned Landing Points: | TC-JMM Istanbul Ataturk Airport (LTBA) | |
| | HL-7792 Incheon International Airport (RKSI) | |
| Accident Date | 13.05.2018 | |
| Time/Place of the Accident: | 14:47 UTC / Istanbul Atatürk Airport (LTBA) G Taxiway | |
| | and parking stand 217 | |

1.1.2 Flight Preparation, Flight Phase until the Accident:

From the examination of the electronic flight plan of the THY696 Ercan Airport (LCEN)-Istanbul Atatürk Airport(LTBA) flight carried out by the TC-JMM registered Airbus A321-231 type aircraft on 13.05.2018 by the Transportation Safety Investigation Group;

- The aircraft took off from Ercan Airport (LCEN) in the Turkish Republic of Northern Cyprus at 13:15 UTCwith 2 pilots, 6 cabin attendants and 178 passengers,
- LCEN R29 KYRENIA1B KYRENIA DCT DOREN A28 MUT UB545 KFK UL610 DEKEK The aircraft, following the DEKEK1C LTBA R23 route, arrived in Istanbul at 14:34 UTC.Atatürk Airport (LTBA) made a smooth landing on runway 23,

From the TC-JMM Captain's Statement;

- ▶ After landing on LTBA 23 runway on 13.05.2018, they started taxiing to parking position 217,
- ▶ When they come to the parking position, the guidance works and they return to the parking position,



- Seeing that the cones in the parking lot are in the wrong place with the turnthey slow down
- Later, the ground attendant started to move to get the cone on the right, then he started running in front of the plane to get the cone on the left, and another ground attendant started to pass in frontof the aircraft following this person,
- The pilots did not decide to stop until this stage and the nose of the plane was thrown to the rightwith a jolt while trying to understand what the ground crew was trying to do,
- The pilots contacted the tower and informed them that something had hit them.understood.

From the TC-JMM Co-Pilot's Statement;

- As the aircraft approached the parking position from taxiway G, aircraft number 217 saw two conesin the parking area and slowed down considerably,
- The ground personnel, who saw that the aircraft was slowing down, first took the cone on the right, then the cone on the left, while they were giving information to the tower, they were shaken violently and the nose of the aircraft moved about one and a half meters to the right,
- Then about the situation about whether there is a fire from the tower by turning off the engine. understood that they received information.

From the examination of the electronic flight plan of the Airbus A330-300 type aircraft with the registration mark HL-7792, by the Transportation Safety Investigation Group, on the flight AAR552 to Istanbul Atatürk Airport (LTBA) Incheon International Airport (RKSI) on 13.05.2018;

▶ There are 223 passengers, 2 pilots and 14 cabin attendants in the aircraft,

HL-7792 From the Captain's Statement;

At 14:34 UTC, they received push back approval and ground control was set to "Push back position".approved as "four",



- After completing the push back, they ask for taxi permission as "Taxing 4A" and leave the tower.
 They have been approved as a 4A taxiway,
- While taxiing on taxiway G, pay attention to their speed and taxiway clearances.that they
- When they come to the parking position No. 219, they hear the crash sound when they feel theaircraft shake, and then they stop and control the aircraft,
- ▶ They realized that they had hit another aircraft at 14:48 UTC,
- ▶ They report the situation by contacting the ground control,
- ▶ They received a taxi order to L2 at 15:15 UTC,

From HL-7792 Co-pilot's Statement;

- ▶ Received push back approval at 14:34 UTC and ground control confirmed as "Push back position 4",
- Later, they obtained a taxi permit and started taxiing as "Taxing 4A",
- They taxi slowly due to other taxiing aircraft,
- > Checks the right side, is clean and has no aircraft movement,
- ▶ They continue the taxi by paying attention to the taxi lines and signs,
- ▶ Then they heard the sound and stopped on the G taxiway,
- ▶ Towed appears to have moved to the parking position GD-L2 voluntarily.



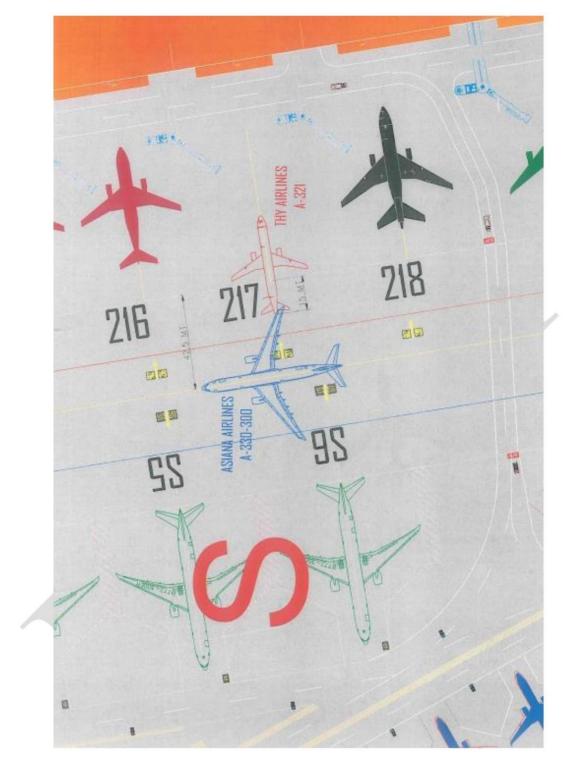
From review of 121.8 Ground South tape recordings on 13.05.2018;

| Hr | Time Hr Min Sec | | Station | 121.8 Ground South Comunications |
|----|--------------------|----|---------|--|
| 14 | 32 | 20 | AAR552 | Ground, good afternoon, AAR552 requesting push back and start up, gate 227 |
| | | | GND-S | AAR552, copied Sir, 227 standby, I will call. |
| 14 | 32 | 47 | GND-S | AAR552 push back and start up approved 35R position 4 |
| | | | AAR552 | AA position 4, AAR552 thank you ! |
| 14 | 35 | 01 | THY8GC | Ground merhabalar THY8GC runway vacated. |
| | | | GND-S | THY8GC merhaba, continue via F, E5, hold before G |
| | | | THY8GC | F, E5, hold before G, THY8GC |
| 14 | 39 | 00 | AAR552 | GND, AAR552 request taxi |
| | | | GND-S | AAR552, copied standby, I will call |
| | | | THY8GC | Ground THY8GC approaching G, E5 |
| | | | GND-S | 8GC via G orange gate 217 |
| | | | THY8GC | Via G orange gate 217 THY8GC |
| | | | GND-S | AAR552 taxi via Departure 4A |
| | | | AAR552 | Taxi via departure 4A, AAR552 |
| 14 | 47 | 36 | THY8GC | 8GC arkadan bir hasar var saniyoruz (translated "we think there is some damage from the rear") |
| | | | GND-S | Anlasiladi ? (translated: "not understood") |
| | | | THY8GC | Efendim arkadaki uçak kuyrugumuza çarpti 217 numaradayiz bloke var (<i>translated: "Sir, the plane behind us hit our tail, we</i> <i>are at number 217"</i>) |
| | | | GND-S | AAR552 Hold position sir |
| | | | AAR552 | Honding position AAR552 |

13 August 2018 Istanbul Atatürk Airport 14:20 UTC METAR observation information:

LTBA 131420Z 24009KT CAVOK 18/08 Q1012 NOSIG RMK RWY17L 22009KT RWY0523008KT RWY23 25011KT





Sketch-1: Accident Site





Picture-1: Aircraft Entering Parking Position No. 217, TGS Entering the Parking Area Staff



Picture-2: 2 TGS Personnel Entering the Parking Area No. 217





Picture-3: The Moment of the Accident



Picture-4: The Moment of the Accident



1.2 Dead and Injured Status:

| Casualty Status | Crew | Passengers | Others |
|------------------------------|--------|------------|--------|
| Dead | - | - | - |
| Seriously injured | - | - | - |
| Lightly Injured / no injures | - / 24 | - / 401 | - |

1.3 Aircraft Damage Condition:

TC-JMM Damage Status

In the post-accident investigations, it has been determined that there are damages outside the damage and repair limits determined and published by the manufacturer in the tail gear components and structure of the aircraft with the TC-JMM registration mark.

The damage degree of the aircraft with the registration mark of TC-JMM is considered to be at the level of heavy damage within the framework of Article-37 of HKY-13 (Regulation on Investigation and Investigation of Civil Aircraft Accidents or Serious Incidents).



Picture-5: Tail Damage



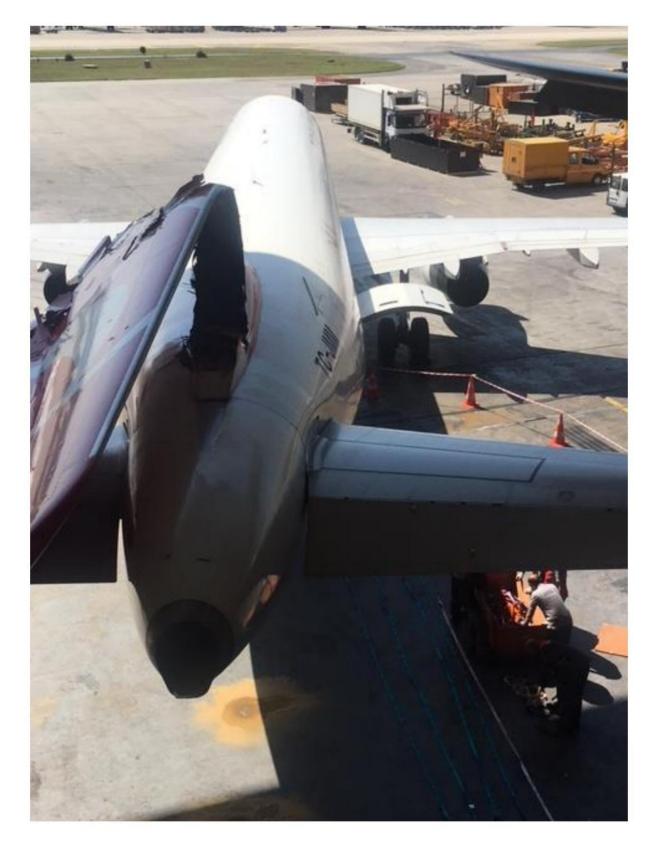


Picture-6: Tail Damage



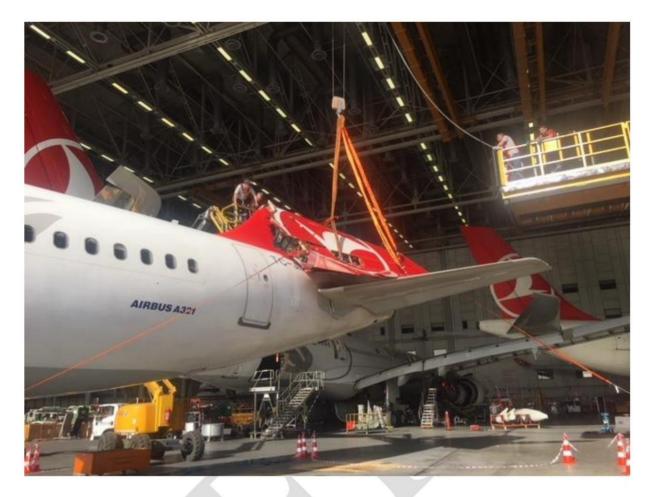
Picture-7: Tail Damage





Picture-8: Tail Damage





Picture-9: Tail Damage

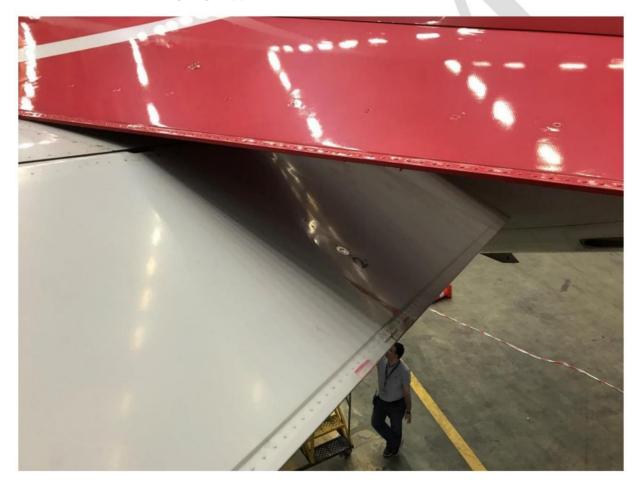


Picture-10: LH- Leading Edge Upper Part





Picture-11: LH- Leading Edge Upper Part

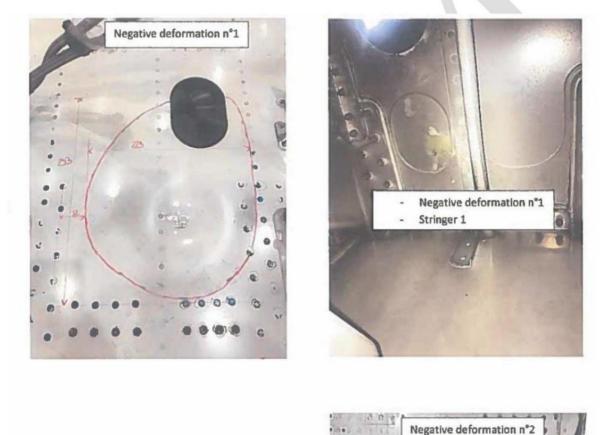


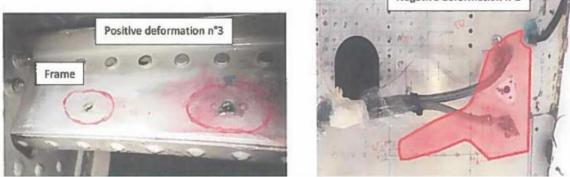
Picture-12: LH- Trailing Edge





Picture-13: LH- Trailing Edge





Picture-14: Body Surface Panel Stringer 1 / Frame 73



HL 7792 Damage Status

In the post-accident inspections, on the aircraft with the registration mark HL7792:

- Upper surface of the right
- wing, Right wing tip, •
- Rightwing winglet, D-
- Nose structure,
- Right wing L/E 623NB panel, •
- Crosing rib type, Right wing slat 7,
- Navigation lights, strobe lights were
- damaged.

The damage degree of the aircraft with registration mark HL7792 is considered to be at the level of light damage within the framework of Article-38 of HKY-13 (Civil Aircraft Accidents or Serious Incidents Investigation and Investigation Regulation).



Picture-15: Damaged Right Wing of HL7792





Picture-16: Right Wing Tip



Picture-17: Right Wing Tip





Picture-18: Right Winglet



Picture-19: Wing Tip



Picture-20: Slat #7





Picture-21: Access Panel



Picture-22: D-Nose





Picture-23: Closing Rib



Picture-24: Wing Upper Surface





Picture-25: Navigation Illuminations





Picture-26: Strobe Lights

1.4 Other Damages:

After the aircraft accident that occurred on 13.05.2018 at the entrance of the parking area number217 with the G taxiway of Istanbul Atatürk Airport, no damage to third parties occurred.

1.5 Personnel Information:

1.5.1 TC-JMM Captain:

| Role in flight | CM1 |
|------------------------|------------|
| Date of birth | 15.08.1980 |
| Nationality / gender | TC / Male |
| License number | TR-A-06502 |
| License type | ATPL(A) |
| License effective date | 05.04.2018 |



| Type rating and effective date | A320 IR / 31.03.2019 |
|-----------------------------------|----------------------|
| English level and validity date | Level 6 / lifetime |
| Medical certificate class | Class 1 |
| Medical certificate issue date | 09.01.2018 |
| Inspection date | 09.01.2018 |
| Medical certificate validity date | 14.01.2019 |
| Medical restriction | None |
| Total flight hours | 6739:05 |

1.5.2 TC-JMM co-pilot

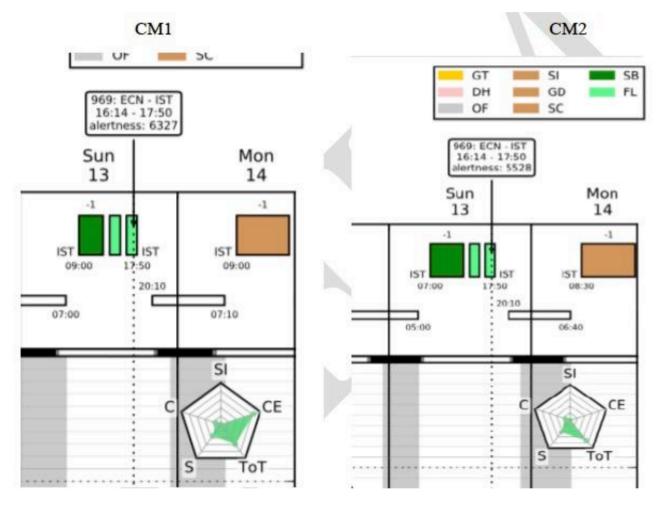
| Role in flight | CM2 |
|-----------------------------------|---|
| Date of birth | 16.06.1990 |
| Nationality / gender | TC / Male |
| License number | TR-A-12267 |
| License type | CPL(A) |
| Date of issue | 18.10.2018 |
| License effective date | 17.10.2023 |
| Type rating and effective date | A320 IR / 31.05.2019 A330/A350 IR 31.10.2019 |
| English level and validity date | Level 5 / 10.07.2023 |
| Medical certificate class | Class 1 |
| Medical certificate issue date | 16.01.2018 |
| Inspection date | 16.01.2018 |
| Medical certificate validity date | 14.01.2019 |
| Medical restriction | VDL |
| Total flight hours | 731:52 |



Team and tenure

Both CM1 and CM2 were in status of CM1 C1 and CM2 P5 at the time of the accident.

It was determined that the duty times were appropriate, they had enough rest, • The alertness level calculated from the previous three days of both crews was 6327 for CM1 and 5528 for CMW, and according to this measurement the pilots were not fatigued (warning and alertness is considered above 5000 points)



1.5.3 HL-7792 Captain

| Role in flight | CM1 |
|----------------------|---------------|
| Date of birth | 01.07.1967 |
| Nationality / gender | Taiwan / Male |
| License number | 11-006457 |
| License type | ATPL |
| License issue date | 29.08.2017 |



| Type ratings | Aeroplane Multi engine Land – A330 |
|-----------------------------------|------------------------------------|
| English level and validity date | Level 5 / 26-12-2019 |
| Medical certificate class | Class 1 |
| Medical certificate issue date | 23.05.2017 |
| Inspection date | 23.05.2017 |
| Medical certificate validity date | 31.05.2018 |
| Medical restriction | VDL |
| Total flight hours | 15763:00 |

1.5.4 HL-7792 Co-pilot

| Role in flight | CM2 |
|-----------------------------------|---|
| Date of birth | 11.12.1976 |
| Nationality / gender | Republic of Korea / Male |
| License number | 12-004379 |
| License type | CPL |
| License issue date | 27.07.2016 |
| Type rating and effective date | Airplane Multi engine IR(A) FI(A) A330 31.10.2019 |
| English level and validity date | Level 4 / 30.12.2018 |
| Medical certificate class | Class 1 |
| Medical certificate issue date | 12.04.2018 |
| Inspection date | 12.04.2018 |
| Medical certificate validity date | 30.04.2019 |
| Medical restriction | None |
| Total flight hours | 3930:00 |

License and health Certificates of pilots are in the archive of UEIM



1.6 Aircraft Information:

1.6.1 TC-JMM Aircraft General Information:

| Owner | PAFCO 2916 LLC |
|---|---------------------------------------|
| Operator | Turkish Airlines AO |
| Registration marks | TC-JMM |
| Model | Airbus A321-231 |
| MSN | 2916 |
| Year of manufacture | 2006 |
| МТОЖ | 89.000 KG |
| Total flight hours | 30.686 |
| Total flight cycles | 15.699 |
| Registration Certificate issue date | 25.12.2014 |
| Airworthiness Effective date | 28.03.2020 |
| Radio Certificate issue date / Number / validty | 15.08.2016 / HV201400025 / 15.08.2021 |

| Engine model | V2500 | |
|-------------------------|----------|----------|
| Engine | No. 1 | No. 2 |
| Serial number | V16581 | V15813 |
| Total flight hours | 20675:36 | 26912:11 |
| Total number of flights | | 11939 |

General Features of HL-7792 Aircraft

| Owner | Jestream Aircraft Leasing limited |
|--------------------|-----------------------------------|
| Operator | Asiana Airlines |
| Registration marks | HL-7792 |
| Model | Airbus A330-300 |



| MSN | 1001 |
|-------------------------------------|------------|
| Registration Certificate issue date | 23.04.2009 |
| Airworthiness Effective date | 21.09.2012 |

1.6.2 Aircraft Maintenance Status:

As the last maintenance of Airbus A321-231 type aircraft with TC-JMM registration mark and 2916 serial number, with work order number 1938408, A024-A024 ADD-DAMAGE2 -A024 CHILD-DEMAGE maintenance is requested, aircraft flight time 30612:50, engine 1 of the maintenance While 20675:36, engine no. 2 was 26912:11, it was understood that it was started on 03.05.2018 and finished on 06.05.2018 and it was actively given to the flight by issuing a service certificate, and it was evaluated that the maintenance was not a factor in the accident.

1.6.3 Certificate of Airworthiness:

For the Airbus A321-231 type aircraft with TC-JMM registration mark and serial number 2916, the Certificate of Airworthiness with the number 2869 issued by the General Directorate of Civil Aviation on 03.04.2014 and by THY AO on 29.03.2017, dated 28.03.2018 Airworthiness Review 2869, validated until

Certificate available.

For the Airbus A330-300 type aircraft with registration mark HL7792 and serial number 1001, Certificateof Airworthiness with the number AS09024 issued by the Republic of Korea Ministry of Land Transportation and Maritime on 21.09.2012 is available.

Airworthiness and Review Certificates of both aircraft are given in Annex-A.

1.6.4 Aircraft Registration Certificate:

For the Airbus A321-231 type aircraft with TC-JMM registration mark and serial number 2916, there is a Registration Certificate with 2869 number issued by the General Directorate of Civil Aviation on 25.12.2014. According to this certificate, it is understood that the owner of the aircraft is Pafco 2916 LLC and the operator is Turkish Airlines AO.

For the Airbus A330-300 type aircraft with registration mark HL7792 and serial number 1001, there is a Registration Certificate numbered 2009-35 issued by the Republic of Korea Ministry of Land



Transportation and Maritime on 23.04.2009. Aircraft according to this certificateowned by Jetstream Aircraft Leasing Limited and operated by Asiana Airlines Inc. it is understood to be.

Registration Certificates of both aircraft are given in Appendix-B .

1.6.5 Weight and Balance:

The following data were obtained as a result of the examination of the Load Sheet prepared for the LTBA-RKSI flight to be performed on 13.05.2018 of the A330-300 type aircraft with registration mark HL7792, serial number 1001.

| Total Traffic Load | : 64565 lbs | |
|------------------------|--------------|----------------|
| Dry Operating Weight | : 285321 lbs | |
| Zero Fuel Weight | : 349885 lbs | Max 381400 lbs |
| ActualTake-off Fuel | : 140700 lbs | |
| Take-off Weight Actual | : 490584 lbs | Max 493600 lbs |
| Trip Fuel | : 123700 lbs | |
| Landing Weight Actual | : 366885 lbs | Max 407856 lbs |

The following data were obtained as a result of the examination of the Load Sheet prepared for the LCEN-LTBA flight of the A321-231 type aircraft with the serial number 2916 with the TC-JMM registration mark.

| Total Fuel | : 7298 kg : | |
|-------------------------|-------------|-------------|
| Zero Fuel Weight Actual | 68707 kg : | Max 73800kg |
| Take-off Weight Actual | 75735 kg : | Max 89000kg |
| Trip Fuel | 4109 kg : | |
| Landing Weight Actual | 71726 kg | Max 77800kg |

According to these calculations, it has been observed that the take-off and landing weights of both aircraftare within the limits, and it is thought that the weight and balance are not factors in the accident.

1.6.6 Fuel:

The following data were obtained as a result of the examination of the Load Sheet prepared for the LTBA-RKSI flight to be performed on 13.05.2018 of the A330-300 type aircraft with registration mark HL7792, serial number 1001.



| | FUEL | TIME |
|------------|------|-------|
| TRIP | 1237 | 09.32 |
| CONT/ZBAA | 0037 | 00.17 |
| ALTN/RKSS | 0038 | 00.17 |
| F-RSV | 0054 | 00.30 |
| E-RSV | 0000 | 00.00 |
| RQRD | 1367 | 10.37 |
| EXTRA 1440 | 0040 | 00.19 |
| PAD | 0000 | 00.00 |
| TKOF | 1407 | 10.56 |
| TAXI | 0009 | _ |
| RAMP | 1416 | 10.56 |
| / | 1460 | |
| TTL RSV | 0169 | 01.23 |

1 Unit = 100 LBS

The following data were obtained as a result of the examination of the Load Sheet prepared for the LCEN-LTBAflight of the A321-231 type aircraft with TC-JMM registration mark, serial number 2916.

| FUEL | TIME |
|------|--|
| 4109 | 01:20 |
| 244 | 00:05 |
| 1254 | 00:25 |
| 1421 | 00:30 |
| 0 | 00:00 |
| 0 | 00:00 |
| 140 | 00:10 |
| 130 | 01:00 |
| 0 | 00:00 |
| 7298 | 02:20 |
| 0 | 00:00 |
| 7298 | 02:20 |
| | 4109 244 1254 1421 0 0 0 140 130 0 7298 0 |

From these fuel plans, it has been evaluated that the fuel planning is appropriate for both aircraft, and it isthought that the fuel is not a factor in the accident.

1.7 Meteorological Information:

TAF (LTBA)

LTBA 130440Z 1306/1406 20006KT 9999 FEW030 BECMG 1313/1316 03010KT CAVOKBECMG 1405/1408 22007KT=

LTBA 131040Z 1312/1418 22008KT 9999 FEW040 BECMG 1312/1316 03010KT CAVOK BECMG 1403/1407 22008KT=



METAR (LTBA)

LTBA 130950Z 22008KT 180V250 9999 FEW040 17/09 Q1014 NOSIG RMK RWY 17L22009KT RWY05 20008KT 180V240 RWY23 22008KT=

LTBA 131050Z 24008KT 220V280 9999 FEW040 17/10 Q1013 NOSIG= LTBA 131350Z 25011KT 230V290 CAVOK 18/08 Q1012 NOSIG RMK RWY17L22009KT RWY0523008KT RWY23 25011KT=

LTBA 131420Z 24009KT CAVOK 18/08 Q1012 NOSIG= LTBA 131450Z 25010KT 230V290 CAVOK 18/09 Q1012 NOSIG RMK RWY17L 23009KT RWY05 24009KT RWY23 25010KT=

LTBA 131520Z 26007KT 230V290 CAVOK 18/07 Q1012 NOSIG RMK RWY17L 24007KT RWY05 25008KT RWY23 26008KT=

LTBA AD 2.11 Meteorology Information for Istanbul Atatürk Airport is given below.

| 3 | Office responsible for TAF preparation Periods of validity | ATATÜRK 30 HR |
|----|--|---|
| 4 | Type of landing forecast Interval of Issuance | TREND 1/2 HR |
| 5 | Briefing/consultation provided | Personal consultation |
| 6 | Flight documentation / Language(s) used | Charts, abbreviated plain language text. / TU-EN |
| 7 | Charts and other information available for brief- ing or consultation | Surface and upper air actual and prog. Charts. SIGWX, UL W/T, Model TA-M |
| 8 | Supplementary equipment available for providing information | Telefax, VSAT, ADSL PC connection |
| 9 | ATS units provided with information | Yeşiköy Control TWR |
| 10 | Additional information (limitation of service, etc.) | SIGMET, AIRMET, Aerodrome Warnings. |

LTBA AD 2.11 METEOROLOGICAL INFORMATION PROVIDED

Table-1: Meteorological Information

Meteorological conditions are not considered to be a factor in the accident.



1.8 Navigation Aids:

Aircraft with TC-JMM A321 and HL-7792 A330 registration marks have been equipped with the necessary devices for navigation by the manufacturer Airbus and have been certified by the relevant authority. Information on navigation devices is available in the Aircraft Station Licenseissued for the aircraft with the TC-JMM registration mark.

Istanbul Atatürk Airport has been equipped with sufficient devices within the framework of international regulations

| Type of aid, CAT of ILS/MLS (For VOR/ILS/ MLS, give VAR) | ID | Frequency | Hours of operation | Site of transmitting antenna coordinates | Elevation of DME transmitting antenna | Remarks |
|---|----------|-----------------|--------------------|---|--|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| LLZ 17L ILS CAT I | IISB | 111.1 MHZ | H24 | 405805.1N 0284834.3E | - | |
| GP | | 331.7 MHZ | H24 | 405937.6N 0284826.4E | - | 3 DEG RDH 50 FT |
| DME | IISB | CH48X | H24 | 405937.6N 0284826.4E | 67 M | |
| MM | | 75 MHZ | H24 | 410020.5N 0284829.6E | - | |
| OM | | 75 MHZ | H24 | 410326.1N 0284822.9E | | |
| LO | IS | 396 KHZ | H24 | 410326.1N 0284822.9E | × | |
| LLZ 35R ILS CAT II | IYES | 111.3 MHZ | H24 | 405953.6N 0284830.5E | | Effected by from FM radio broadcasting stations |
| GP | | 332.3 MHZ | H24 | 405819.0N 0284829.1E | - | 3 DEG RDH 52 FT |
| DME | IYES | CH50X | H24 | 405819.0N 0284829.1E | 50 M | |
| RWY 35R IYES IL | S/DME Is | unusable outsid | e 10 degrees l | eft side of Localiz | ter centerline (90 F | IZ sector II) |
| MM | | 75 MHZ | H24 | 405735.4N 0284835.4E | | |
| LM | ES | 380 KHZ | H24 | 405735.4N 0284835.4E | - | |
| LLZ 05 ILS CAT III | IIST | 110.3 MHZ | H24 | 405843.2N 0285017.1E | <u>.</u> | |
| GP | | 335.0 MHZ | H24 | 405801.1N 0284856.1E | - | 3 DEG RDH 57 FT |
| DME | IIST | CH 40X | H24 | 405801.1N 0284856.1E | 43 M | |
| MM | | 75 MHZ | H24 | 405745.9N 0284813.5E | <u>u</u> | |
| LM | ST | 340 KHZ | H24 | 405745.9N 0284813.5E | - | |

LTBA AD 2.19 RADIO NAVIGATION AND LANDING AIDS

 Table-2: Airport Radio Navigation Devices 34



| Type of ald, CAT of ILS/MLS (For VOR/ILS/ MLS, give VAR) | ID | Frequency | Hours of operation | Site of transmitting antenna coordinates | Elevation of DME transmitting antenna | Remarks |
|---|------|---------------------|--------------------|---|--|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| LLZ 23 ILS CAT I | IATA | 111.9 MHZ | H24 | 405753.9N 0284830.7E | - | |
| GP | | 331.1 MHZ | H24 | 405831.7N 0285002.2E | - | 3.2 DEG RDH 57 FT |
| DME | IATA | CH55X | H24 | 405831.7N 0285002.2E | 41 M | |
| MM | | 75 MHZ | H24 | 405853.9N 0285040.2E | - | |
| OM | | 75 MHZ | H24 | 410037.8N 0285425.4E | - | |
| LLZ 35L ILS CAT I | ISEF | 111.5 MHZ | H24 | 405953.7N 0284821.5E | ÷ | - |
| GP | | 332.9 MHZ | H24 | 405819.0N 0284828.5E | - | 3 DEG RDH 54 FT |
| DME | ISEF | CH52X | H24 | 405819.0N 0284828.5E | 50 M | - |
| MM | | 75 MHZ | H24 | 405738.1N 0284825.1E | - | - |
| VOR/DME | BKZ | 117.3 MHZ CH120X | H24 | 410737.1N 0290834.4E | 327 M | Coverage 50 NM |
| VOR/DME | CEK | 114.6 MHZ CH93X | H24 | 410023.6N 0283143.0E | 93 M | - |
| VOR/DME | EKI | 116.3 MHZ CH110X | H24 | 405703.8N 0272534.2E | 321 M | - |
| VORTAC | IST | 112.5 MHZ CH 72X | H24 | 405741.3N 0284838.5E | - | TACAN coverage 200 NM serving RWY 05 |
| NDB | CEK | 328 KHZ | H24 | 410023.6N 0283143.0E | - | - |

LTBA AD 2.19 RADIO NAVIGATION AND LANDING AIDS

Table-3: Airport Radio Navigation Devices

1.9 Communication:

It has been observed that the aircraft with the registration mark TC-JMM and HL-7792 are equipped with radiodevices that provide two-way communication, in addition, the aircraft with the registration mark of TC-JMM belonging to Turkish Airlines A.O. was issued by the General Directorate of Coastal Safety on August 15, 2016. and Aircraft Station License HV201400025 valid until 15 August 2021.

TC-JMM Aircraft Station License is given in Appendix-C .



In the examinations made by the Transportation Safety Investigation Group, it is thought that there is no problem in the two-way communication between aircraft and ATC sectors and that the communication is not a factor in the accident.

| Service designation | Call sign | Channel | Hours of operation | Remarks |
|------------------------|----------------------------------|---|--------------------|--|
| 1 | 2 | 3 | 4 | 5 |
| TWR | Yeşilköy TWR | 118.1 MHZ 118.375 MHZ 123.525 MHZ 125.9 MHZ 257.8 MHZ 121.5 MHZ 243.0 MHZ | H24 | only for ARR only for DEP Alternate for DEP and ARR Emergency Emergency |
| | Yeşilköy Delivery | 121.7 MHZ | | Pliots of departing aircraft are reminded to contact 121.7 MHZ (Yeşilköy Delivery) for ATC clerance 10 minutes before start up. |
| | Yeşilköy Ground South - North | 121.8 MHZ 126.8 MHZ | | For the usage of the Frequencies see the "NOTE" on "AD 2 LTBA ADC" |
| | Yeşilköy Ground South - North | 121.6 MHZ 126.8 MHZ | | |
| APP | Yeşilköy APP/Radar | 119.475 MHZ 127.1 MHZ 121.25 MHZ 120.7 MHZ 120.7 MHZ 120.675 MHZ 122.675 MHZ 120.5 MHZ 120.5 MHZ 120.45 MHZ 120.45 MHZ 126.425 MHZ 127.825 MHZ 127.825 MHZ 1362.3 MHZ 121.5 MHZ 243.0 MHZ | H24 | APP West / Upper APP West / Upper APP West / Lower APP East / Upper APP East / Upper APP East / Lower APP East / Lower APP East / Lower APP South APP North APP North APP North APP South APP South APP North APP South APP South APP South APP South Emergency Emergency Radar coverage 80NM |
| ATIS | Yeşilköy Information | 128.2 MHZ 130.25 MHZ | H24 | Only for DEP Only for ARR |
| SAR | Istanbul Rescue Sub-Center | 123.1 MHZ 282.8 MHZ 5680 KHZ 3023 KHZ | H24 | |

LTBA AD 2.18 ATS COMMUNICATION FACILITIES

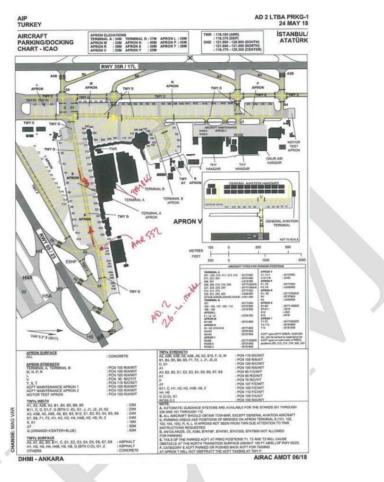
Table-4: Airport Communication Units

1.10 Information About the Airport:

Istanbul Atatürk Airport, where the accident occurred on 13.05.2018 took place, was put intoservice in 1953, the ICAO code is LTBA and the IATA code is IST. It is 163 feet high.



Lighting category is CAT II and firefighting category is CAT X. There is an asphalt runway withdimensions of 2600 x 60 meters in the direction of 05/23.



LTBA AD 2.2 AERODROME GEOGRAPHICAL AND ADMINISTRATIVE DATA

| 1 | ARP coordinates and site at AD | 405834N-0284851E In front of Apron M on TWY D | | |
|---|---|--|--|--|
| 2 | Direction and distance from (city) | 24KM W of Istanbul | | |
| 3 | Elevation/Reference temperature | 163 FT / 29* C | | |
| 4 | Geold Undulation at AD ELEV PSN | 121 FT | | |
| 5 | MAG VAR/Annual change | 4.3*E (2010) / 0.05* increasing | | |
| 6 | AD Administration, address, telephone, telefax, telex, AFS | General Directorate of State Airports (DHMI) Atatürk Havailmani Başmüdürlüğü 34830 Yeşilköy-İstanbul/Turkey Alrport Authority : +90 212 4653262 Alrport Manager : +90 212 4653253 Switchboard : +90 212 4653253 Switchboard : +90 212 4653250 Als FEL : +90 212 4653283 Als FAX : +90 212 4653283 FIC TEL : +90 212 4653260 / +90 212 4653278 FIC TEL : +90 212 4653232 FIC FAX : +90 212 4653200 AFS : LTBAYDYX | | |
| 7 | Types of traffic permitted (IFR/VFR) | IFR/VFR | | |
| 8 | Remarks | NIL | | |





| Slope of RWY-SWY | SWY dimensions (M) 8 | CWY dimensions (M) 9 | Strip dimensions (M) 10 | OFZ 11 | RESA (M) 12 | Remarks 13 | |
|---------------------|-------------------------------|-------------------------------|----------------------------------|-----------|-------------------|--|--|
| 7 | | | | | | | |
| RWY 05 - 0.03% | - | 60X150 | 2700X300 | Available | 125X120 | CBR can vary | |
| RWY 23 - 0.03% | - | 80X150 | 2700X300 | Available | 90X120 | within RESA due to meteorolo gical conditions | |
| RWY 17L - 0.58% | - | 60X150 | 3120X300 | Available | 85X90 | | |
| RWY 35R - 0.58% | - | 60X150 | 3120X300 | Available | 140X90 | | |
| RWY 17R - 0.62% | - | 60X150 | - | - | 170X90 | 1 | |
| RWY 35L - 0.62% | - | - | - | - | 140X90 | 1 | |

A) The dimension of the strip area situated at the eastern side of RWY 17R/35L is 3120x150M. The strip area dimension of the western portion of the RWY 17R/35L is 2260X150M for the portion of 2200M beginning from RWY 17R towars south. The dimension of the strip area for the remaining 800M towards RWY 35L is 860X130M.

B) RWY 17L/35R from the head of RWY 35R first 700M and 15M width - 7.5M right and 7.5M left side of the centerline are changed as Asphalt.

Table-6: Physical Condition of the Airport Runways (chart valid on the date of the accident)

1.11 Flight Recorders:

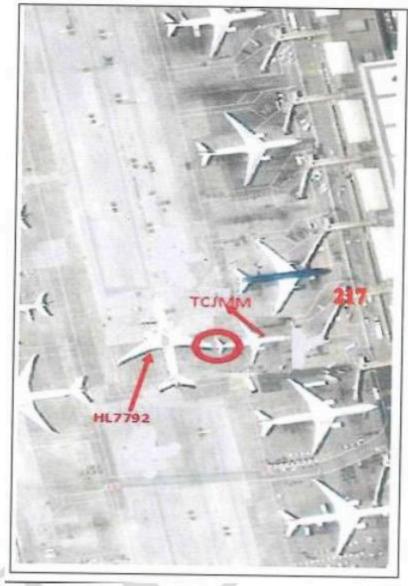
Aircraft with TC-JMM registration mark, serial number 2916, type A321-231, Honeywell brand, serial number CVR120-14791, part number 980-6022-001, Cockpit Voice Recorder (CVR) and SSFDR-16787 serial number 980-4700 It is equipped with Flight Data Recorder (FDR) devices with part number -42, and the devices were deciphered after the accident that occurred at IstanbulAtatürk Airport on 15.05.2018.

A330-300 aircraft with registration mark HL-7792, serial number 1001, Honeywell brand, serialnumber 1518, part number 980-6022-001, Cockpit Voice Recorder (CVR) and SSFDR 17707 serial number 980-4700-042' It is equipped with Flight Data Recorder (FDR) devices, part numbered, and the devices were deciphered from the aircraft after the accident that occurred at Istanbul Atatürk Airport on 15.05.2018.

1.12 Wreckage and impact information:

A321-231 type aircraft with TC-JMM registration mark, 2916 serial number, entering the parking area 217 at Istanbul Atatürk Airport on 13.05.2018, coming from G taxiway, with HL7792 registrationmark, 1001 serial number, A330-300 type. A damaged aircraft accident occurred as a result of the right wing of the aircraft colliding with the vertical stabilization of the aircraft with the TC-JMM registration mark, and the vertical stabilization of the aircraft was broken and the integrity of the HL7792 registered aircraft was not damaged.





Sketch 2: Accident site

1.13 Medical and Pathological Information:

According to the alcohol examination results of the pilots carried out on 13.05.2018 by the Forensic Medicine Institute, Institution Physician, after the aircraft accident with material damage that occurred on the apron of Istanbul Atatürk Airport, at the entrance of the G taxiway and the parking area number 217 on 13.05.2018:

TC-JMM:

- a) The captain pilot (Report No: 500 date and time 13.05.2018 20:27) alcohol meter and alveolus The amount of alcohol detected in the air is zero per thousand.
- b) The second pilot's (Report No: 499 date and time 13.05.2018 20:01) alcohol meter and alveolusThe amount of alcohol detected in the air is zero per thousand.



HL-7792:

- a) The captain pilot (Report No: 501 date and time 13.05.2018 21:00) alcohol meter and alveolus The amount of alcohol detected in the air is zero per thousand.
- b) The second pilot's (Report No: 502 date and time 13.05.2018 21:26) alcohol meter and alveolus The amount of alcohol detected in the air is zero per thousand.

The alcohol report of the pilots is in the archive of UEIM .

1.14 Fire:

As the A321-231 type aircraft with TC-JMM registration mark, serial number 2916, enters the parkingarea 217 at Istanbul Atatürk Airport on 13.05.2018, the right wing of the A330-300 type aircraft with HL7792 registration mark, serial number 1001, TC -After an aircraft accident resulting from the collision with the vertical stabilization of the aircraft with the JMM registration mark:

▶ The pilots of the aircraft with the TC-JMM registration mark have contacted the tower and received damage.

and then the tower contacted the aircraft with registration mark

HL7792. He gave the instruction "Hold your position",

- ▶ Later, at 17:47:00 by the tower, it informed the ARFF units,
- ▶ RFF units leave the station at 17:47:30 with 5 vehicles and 12 personnel,
- Hydraulic oil leakage in the tail section of the aircraft with the TC-JMM registration mark.due to smoke,
- ▶ There is a fuel leak from the right wing of the aircraft with registration mark HL7792,
- After the accident, RFF units confirmed that both aircraft were intervened with water.determined from the report.

The aircraft with the TC-JMM registration mark was towed to the THY hangar under the supervision of the ARFF units, and the aircraft with the registration mark HL7792 to the L2 parking lot. Later, ARFF units returned to their stations.





Picture 27: ARFF Team

1.15 Search and Rescue

No one was killed or injured in the accident that occurred at Istanbul Atatürk Airport on 13.05.2018. RFF and related units were dispatched to the scene, and after the aircraft turned off the engine, the passengers were evacuated as normal by ladder and transferred to the terminal by buses.

1.16 Other information

It has been determined that THY AO and Asiana Airlines are authorized by their national authorities to carry outinternational passenger transportation.

It has been determined that THY AO and Asiana Airlines are authorized by their national authorities to carry out international passenger transportation.

2. ANALYSIS

2.1 Video Footage, FDR and CVR Analysis

From the video footage of the parking lot 217 after the accident:



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- As soon as the aircraft with the TC-JMM registration mark enters the parking position, a TGS
 217 parking lot for staff to pick up the marking cone located in the parking area.
 enters his position,
- ▶ It takes approximately 7 seconds for TGS personnel to pick up the marking cone.

noticing that the pilot slowed down and stopped,



Picture-28: The first TGS personnel to enter the Park Area

▶ TGS personnel pulling the cone aside and another TGS personnel without reason.

Entering the parking position number 217 on the ground, he ran to the opposite side with running steps,

- ▶ It takes approximately 21 seconds for TGS personnel to cross over to the opposite side,
- ▶ The aircraft with the TC-JMM registration mark is stationary for approximately 42 seconds.

stays,

▶ It has been determined from the CVR records that the pilots did not report this situation to the tower.



▶ According to THY Operational Manual Part B Section 2.14, the situation should be reported to ATC immediately.

 If there is no docking guidance signal or marshaller available, final turn to parking spot shall not be initiated. In case of entrance to parking position is not completed for any reason, ATC shall be informed immediately.

Operations Manual Part B Section 2.14



Picture-29: Second TGS Personnel Entering the Parking Area

- Park the aircraft with the registration TC-KMM for approximately 42 seconds with the number 217 standing 15 meters outside the area,
- From the FDR analysis, 2 minutes after the aircraft with registration mark HL7792 took off. Seconds later, at 15 knots, the aircraft with registration mark TC-JMM hits the vertical stabilizer. hit,





Picture-30: The Part of the Aircraft Outside the Safe Area

As can be seen on the AIP page, it has been determined that the flight crew is responsible for the wing separation and that the pilots of the aircraft with the HL7792 registration mark did not notice the TC-JMM registration marked aircraft standing 15 meters outside and did not pay attention to the wing separation.



| AD 2 LTBA-26 | AIP | | |
|--|---|--|--|
| 20 JUL 17 | TURKEY | | |
| Pist kapasitesini verimli kullanabilmek ve CTOT zamanlarına uyabilmek için, Meydan Kontrol kalkış sıralamalarını değiştirebilir. | 3) As a precautionary measure for RWY usage capacity augmentation, TWR can change the departure sequence at any time so as to ensure all aircraft ready for take-off do not miss their CTOT. | | |
| De-icing & Anti-Icing Uygulamaları | De-icing & Anti-icing Applications | | |
| De-icing işlemi park yerinde yapılabilir ancak; Anti-icing | De-icing can be handled at the park area; however, in | | |
| işlemi belirlenen sahalarda yapılmaya başlanmışsa park | case anti-icing has been started at the designated areas, | | |
| yerinde De-icing işlemine izin verilmeyecektir. | de-icing in the parking area shall not be permitted. | | |
| Anti-icing işleminin yapılacağı bölgeler için AD.2 LTBA AAC-1 ve AAC-2 sayfalarına bakınız. | 2) For Anti-icing areas see AD.2 LTBA AAC-1 and AAC-2. | | |
| Alternatif TWY Merkez Hattının Kullanım Talimatları | Usage Instructions of the Alternative TWY Center Lines | | |
| Düşük görüş şartlarında mavi ve turuncu hatlar | Under low visibility conditions, shall only be used yellow | | |
| kullanılmayacak olup, sadece sarı merkez hattı | TWY center lines shall not be used blue and orange TWY | | |
| kullanılacaktır. | centerline. | | |
| Mavi ve turuncu hatlar düşük görüş şartlarının olmadığı gece şartlarında kullanılacaktır. | Blue and orange TWY centerline shall only be used under night conditions which do not have low visibility conditions. | | |
| Aksi bildirilmedikçe maksimum kanat genişliği 36 M | 3) Unless otherwise specified by ATC, aircrafts with a | | |
| olan uçaklar park sahalarından mavi ve turuncu hatta | maximum wingspan of 36 M must use pushback from the | | |
| push-back yapacaklardır. | parking areas to blue and orange centerlines. | | |
| Uçuş ekibi hareket sahasında her zaman titizlikle | 4) Flight crews have to observe carefully on the movement | | |
| gözlem yapmalı ve kanat ucu ayırmasından sorumlu | area and consider wingtip separation is under their | | |
| olduklarını göz önünde bulundurmalıdır. | responsibility. | | |

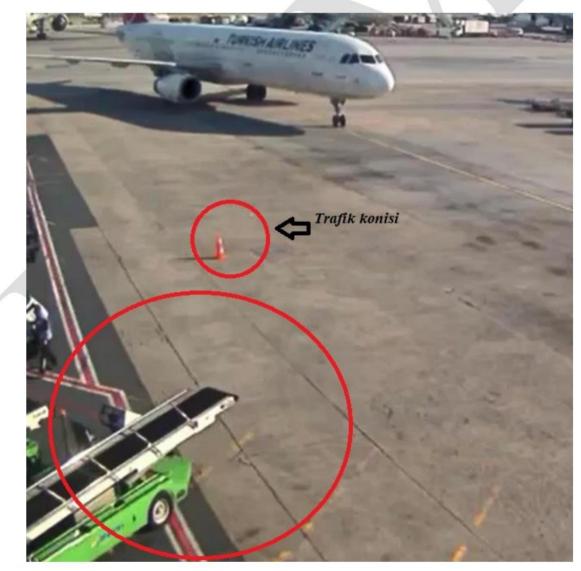
2.2 Turkish Ground Services (TGS) Analysis

Analysis of TGS Ground Operations Manual (GOM) rules and regulations,

- In the examinations made, it is stated that there are sufficient rules and regulations in GOM, butthe personnel did not show maximum attention in practice,
- However, there is no information in the Handbooks about the roles, responsibilities and taskdistribution of the personnel at the stage of arrival at the parking area,
- Where there is detailed information about what to do in the manual, but the tasksThere is no clear information about who will execute it.
- Since there is no instantaneous change system for incoming aircraft, it was considered that it wouldbe appropriate to have different safety and performance levels for different parking situations.
- The Ground Operations Manual published by TGS on 10.11.2016, Section 4, 4.1.8.1 Actions to beTaken Before the Aircraft Arrives at the Parking Lot;
 - Article-b: "To prevent Foreign Object Damage (FOD), it must be ensured that there are no exposed elements in the ramp area",



- Article-d : "It should be ensured that there are no objects in the taxiway and ramp area used by the aircraft that may be hit by the aircraft or that may endanger others due to 'jet blast' effects."
- Clause-e : "All ground support equipment, vehicles and bridges must be parked in a safe position, clear from the taxiway used by the aircraft, outside the Equipment Restriction Area (ERA), except as applicable to the operation for the arrival of the aircraft in accordance with local regulations."
- As can be seen in the pictures below, it has been determined that the TGS personnel did notprepare the parking area 217 before the arrival of the aircraft, there was a marker cone in the parking area and a ground handling vehicle entered the parking area by crossing the red line.

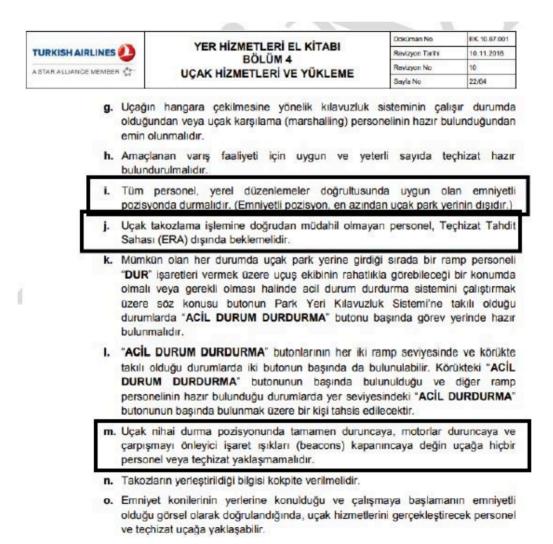


Picture-31: Sign Cone and Luggage Loading Belt Vehicle in the Parking Area



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- The Ground Operations Manual published by TGS on 10.11.2016, Section 4, 4.1.8.1 Actions to beTaken Before the Aircraft Arrives at the Parking Lot;
 - Article-i: "All personnel must stand in a safe position in accordance with local regulations. (The safe position is at least outside the aircraft stand.)"
 - Article-j: "Persons not directly involved in the aircraft chocking process, It must wait outside the Equipment Restriction Area (ERA)."
 - Article-m: "No personnel or equipment should approach the aircraft until the aircraft has come to a complete stop at its final stop position, the engines have stopped, and the anti-collision beacons have been turned off."
- ▶ It was determined that the articles were violated by two TGS personnel.





3. FINDINGS:

- a) TC-JMM and HL7792 registered aircraft captain pilots and co-pilots, are licensed in accordance with established existing procedures,
- b) TC-JMM and HL7792 registered aircraft captain pilots and co-pilots have a Health Certificate in accordance with valid rules, health checks have been made on time,
- c) The flight time and duty periods of the pilots and co-pilots of the aircraft with registration marks TC-JMM andHL7792 comply with the existing rules,
- d) The valid registration of both aircraft in accordance with the established procedures, Registration and Airworthiness Certificates,
- e) Periodic maintenance of both aircraft is carried out on time, and according to the maintenance records, thereare no deficient maintenance procedures that may affect this accident,
- f) The weight and balance condition of both aircraft is appropriate and the weight & balance is correct.not a factor in the accident,
- g) There is no problem in two-way communication and communication is not a factor in the accident,
- h) Meteorological conditions are suitable and not a factor in the accident,
- i) Parking area 217 is not prepared before the aircraft enters the parking area, and there is a traffic cone in the parking area that prevents the parking,
- j) As soon as the aircraft with the TC-JMM registration mark enters the parking position, two TGS personnel enterthe parking position number 217, in order for these persons to complete their passage.

The aircraft with the TC-JMM registration mark stopped 15 meters outside the parking area 217 for approximately 42 seconds,

- k) According to THY Operational Manual Part B Section 2.14, the situation should be reported to ATCimmediately, but the pilots did not report this situation to the tower from the CVR records,
- I) The flight crew is responsible for the wing separation, and the pilots of the aircraft with the HL7792 registrationmark do not notice the TC-JMM registration marked aircraft standing 15 meters



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outside and do not pay attention to the wing separation,



- m) There are sufficient rules and regulations in the TGS Ground Operations Manual, but the personnel did not show maximum attention in practice,
- n) Ground Operations Handbook published by TGS on 10.11.2016, Section 4, 4.1.8.1 Actions to be TakenBefore Arrival at the Aircraft Parking Lot, section; Articles (b), (d), (e), (i), (j) and (m) have been violated,
- o) A ground handling vehicle crosses the red line and enters the parking area,
- p) After the accident, smoke appeared in the aircraft with the registration mark of TC-JMM due to hydraulic leakage,
- q) Fuel leaking from the wing of the aircraft with registration mark HL7792,
- r) It was determined that both aircraft were intervened with water by RFF units.

4. POSSIBLE CAUSE:

Transportation Safety Review Group; On 13.05.2018, the Airbus A321-231 type aircraft with the TC-JMMregistration sign, which made the THY696 flight numbered Ercan-Istanbul flight belonging to THY AO, entering the parking position 217, Asiana Airlines flight AAR552, passing through the G taxiway central line. As the probable cause of the accident that resulted in the wing tip of the Airbus 330-300 type aircraftwith the registration mark HL7792 making the Istanbul-Seoul flight hitting the tail of the THY aircraft;

- The TC-JMM cockpit crew, while focusing on foreign objects in the parking area and TGS personnel,lost situational awareness that the aircraft violated the G taxiway and did not report this situation to the ATC unit,
- While the HL7792 crew should be performing taxi procedures, not being able to focus and not distinguish between wings,
- TGS personnel not complying with the rules and regulations in the Ground Operations Manual(GOM),

As a result of the joint evaluation of the above issues, it is thought that the accident occurred due to the human factor.



5. RECOMMENDATIONS:

5.1 Asiana Airlines Recommendations:

Following the following issues by Asiana Airlines, showing the necessary sensitivity to eliminate these issues, taking preventive measures promptly and sending these measures to the Transportation Safety Investigation Center (UEIM);

- Taking appropriate measures within your company so that similar situations do not occur again based on this accident, (2023-001-Y)
- ▶ It is considered appropriate to share the report with all your pilots. (2023-002-Y)

5.2 TGS A.S. Recommendations:

Following the following issues by Turkish Ground Service, showing the necessary sensitivity to eliminate these sues, taking preventive measures promptly and sending these measures to the Transportation Safety Investigation Center Presidency (UEIM) and DGCA;

- TGS provides job descriptions and job descriptions of each personnel at all stages of ground operations.determining the areas of responsibility, (2023-003-I)
- TGS has made special arrangements to fulfill the 4.9.1 Pre-Arrival Activities section of the Handbook.establish an "arrival crew" procedure (2023-004-I)
- ▶ More frequent inspections by the supervisory staff at TGS (2023-005-I)
- Inspection for the purpose of disciplining operation malfunctions and personnellt is considered appropriate to develop the procedure. (2023-006-I)

5.3 THY AO Recommendations:

Following the following issues by THY AO, showing the necessary sensitivity to eliminate these issues, takingpreventive measures immediately and sending these measures to the Transportation Safety Investigation Center Presidency (UEIM) and DGCA;



- ▷ In order to draw the attention of the flight crews and raise awareness of the report, allannouncement to flight personnel, (2023-007-H)
- It is considered appropriate to remind all personnel of the Turkish Airlines Operations Manual, Section B, 2.14, which is within the scope of precautions to prevent accidents that may occur in case of non-obligatory stops and pauses in the operation. (2023-008-H)



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6. ATTACHMENTS

APPENDIX-A: AIRWORTHINESS AND REVIEW CERTIFICATES OF BOTH AIRCRAFT

APPENDIX-B: REGISTRATION CERTIFICATES OF BOTH AIRCRAFT

APPENDIX-C: TC-JMM AIRCRAFT STATION LICENSE